Please ask for Graham Ibberson
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<u>The Chair and Members of</u>
<u>Community, Customer and</u>
<u>Organisational Scrutiny Committee</u>

17 November 2022

Dear Councillor,

Please attend a meeting of the COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE to be held on THURSDAY, 24 NOVEMBER 2022 at 5.00 pm in Committee Room 2, Town Hall, Chesterfield, the agenda for which is set out below.

AGENDA

<u>Part 1(Public Information)</u>

1.   Declarations of Members' and Officers' interests relating to items on the Agenda.

2.   Apologies for Absence

3.   Member Development / Induction (Pages 3 - 12)

4.   Scrutiny Project Groups Progress Updates

5.   Scrutiny Monitoring (Pages 13 - 16)

6.   Forward Plan

Forward Plan of Key Decisions 1 December 2022 – 31 March 2023, available via link below

https://chesterfield.moderngov.co.uk/mgListPlanItems.aspx?PlanId=144&RP=134

7. Work Programme for the Community, Customer and Organisational Scrutiny Committee (Pages 17 - 20)

8. Minutes (Pages 21 - 26)

Yours sincerely,

Head of Regulatory Law and Monitoring Officer

For publication

Member Induction 2023

Meeting:	Community, Customer and Organisational Scrutiny Committee
Date:	24 November, 2022
Cabinet portfolio:	Governance
Directorate:	Corporate

1.0 Reason for inclusion on the work programme

1.1 This topic was selected at the Overview and Scrutiny work programming sessions for 2022/23. The purpose of the review was to provide wider member input into the development of the induction programme for the borough elections in 2023.

1.2 Key areas that scrutiny identified to review included:
- Identifying essential training
- Exploring different learning options
- Developing the skills needed for different committees
- Incorporating the development of soft/broader skills

2.0 Summary

2.1 Member development at Chesterfield is coordinated by the democratic services team under strategic direction from the Member Development Working Group (MDWG).

2.2 The MDWG is a cross-party group of members and officers who provide strategic oversight of the council's member development arrangements, monitor progress on the rolling member development programme and oversee the development of the member induction plan. The scrutiny chairs are members of the working group which provides an opportunity to feed into the rolling programme any development needs identified in scrutiny.

2.3 Member development at Chesterfield is delivered in a number of ways:

i. a yearly programme of events is planned by the MDWG which all members are invited to attend;
ii. members can access courses on the council's online learning platform "aspire learning", and

iii. individual members can request to attend external courses by completing an application form.

A small budget exists to fund external providers to deliver training where necessary.

2.4 The member development policy, first approved in 2018 and reviewed in 2021, sets out the principles of member development at Chesterfield:

i. There will be a range of learning and development opportunities available to all members irrespective of their political group or independent status
ii. That member development supports and enhances
iii. That there is a consistency of approach to member development
iv. That a culture of learning is encouraged that regards continuous member development as vital to the Council's success
v. That learning and development will support the aims of the Council Plan and underpin our values
vi. Members have ownership of the development programme via the Member Development Working Group

3.0 Developing the member induction programme for 2023

3.1 In previous years, the member induction programme has followed a similar format which prioritises essential training, such as safeguarding and data protection, and committee specific training, to enable decision making to continue as soon as possible following the election. A yearlong development programme is then rolled out ensuring that members receive briefings on each directorate area and training on the key skills required for carrying out their roles and responsibilities by the end of the first year of their term.

3.2 The development of the member induction programme began in early 2022 when the MDWG reviewed and provided feedback on the programme from 2019. Initial proposals from the group included incorporating more guidance on using aspire and aspire learning and additional training on using ICT. The group were then tasked with seeking feedback from their political groups to report back to the next MDWG meeting.

3.3 Comprehensive feedback was received from political groups in September and discussed by the MDWG, this included:
i. Positive comments received on the member induction booklet.
ii. The need for additional ICT training on ipads/laptops/printers and using programs e.g. ModGov, Word, Outlook, the internet and aspire.
iii. Having a "who's who" to assist with casework and information on how to report and follow up complaints/queries.

      iv.   Exploring different formats for training such as online courses or recording live sessions to allow Members to watch them when they can.

      v.   Additional training sessions on:
- Climate change
- Council meeting procedures
- Personal safety

3.4   A draft induction plan was put together which incorporated the outcomes from the MDWG meeting. This plan was discussed again by the group at their meeting in October where it was received positively and the following amendments were proposed:

      i.   Climate change session should follow the carbon literacy "Fresk" training model and include an overview of the council's climate strategy. This training should be held earlier in the induction programme.

      ii.   Finance briefing should be held earlier in the programme and the possibility of breaking this down into sections to aid members' understanding be explored. There was an option for some external accountancy training to be delivered that the HR learning and development team were looking into.

      iii.   Personal safety training should be held earlier in the programme.

3.5   The provision of online courses has been explored with the HR learning and development team. A dedicated members dashboard will be developed on the council's online learning platform, aspire learning. This will appear as an extra button on a members' homepage when they log onto aspire learning and will contain links to different courses that are available online. The courses will include some essential training such as equality and diversity, safeguarding and data protection. There will also be additional courses that members may wish to complete for individual development needs such as effective writing, questioning techniques and presentation skills. All these courses can be completed in members' own time and can be saved and returned to later. The MDWG fed back that there had been issues logging onto aspire learning; this would be looked into as part of the development of the members dashboard on aspire learning.

3.6   The proposed member induction programme is attached at appendix 1 of the report along with a calendar (appendix 2) showing the timetable of the meetings and induction sessions during May and June 2023.

4.0   Potential barriers

4.1   The member induction programme is intensive as many of the training sessions must be completed in a short space of time in order for members to take up positions on committees. In previous years, this has posed a challenge for members' being able to attend development sessions, particularly those who work or have caring responsibilities. For next year's

programme, there is the option of using hybrid technology which will allow some sessions to be recorded and watched at a more convenient time, and the ability for some courses to be delivered in an online format. It is hoped this will make the induction sessions more accessible and increase attendance.

5.0   Future plans and areas for further scrutiny involvement

5.1   Scrutiny may wish to consider how to encourage and ensure as many members attend the induction sessions as possible and ways in which the induction programme can be made more accessible.

5.2   Scrutiny also may want to consider whether there are any further training needs that should be incorporated as part of the induction programme to ensure members are equipped for their roles on committees and wider responsibilities.

Document information

Report author	
Rachel Appleyard, Senior Democratic and Scrutiny Officer, Corporate – Democratic and Elections	
Background documents	
These are unpublished works which have been relied on to a material extent when the report was prepared.	
None	
Appendices to the report	
Appendix 1	Draft Member Induction Programme 2023
Appendix 2	Committee meeting and induction calendar May-June 2023

CHESTERFIELD BOROUGH COUNCIL

Borough Councillors induction programme – May 2023

Week 1 – A warm welcome to Chesterfield Borough Council				
Date	**Time**	**Room**	**Subject**	**Who**
Tuesday 9th May 2023	2:30pm 3:30pm 4:30pm	Meet outside Committee Room 1	Tour of Council chambers, meeting rooms and members suite.	Democratic Services
	2:30pm – 4:30pm Drop in session	Committee Rooms 1&2	Legal signing HR and payroll forms completed Aspire e-learning Civic events responses ICT agreement signing Photos	Gerard Rogers Democratic Services Diane Whitworth ICT Comms
	5:00pm – 6:00pm	Committee Rooms 1&2*	Welcome to the Council	Huw Bowen
Wednesday 10th May 2023	5:00pm – 6:30pm	Committee Rooms 1&2*	How to succeed as a Councillor: Introduction to how the Council works and Members Code of Conduct Short sessions on:	Gerard Rogers
			Communications (to include social media) (direct to online for further training)	Mandy Atkinson/HR
			Equality and diversity (direct to online for further training)	Donna Reddish
			Health and Safety (direct to online for further training)	Grant Ilett
Thursday 11th May 2023	10:00am to 12:00pm	Committee Room 1	ICT setup and support	Jon Alsop ICT support
	4:30pm to 5:30pm	Committee Room 1	ICT setup and support	Jon Alsop ICT support
	5:30pm to 6:30 pm	Committee Room 1*	Safeguarding (direct to online for further training)	Donna Reddish

Continued

Week 2 – Mandatory training for regulatory committees				
Date	**Time**	**Room**	**Subject**	**Who**
Tuesday 16th May 2023	10:00am – 11:30am	Committee Room 1	Planning and code of practice (mandatory for Planning Committee)	Helen Frith Alan Morey Gerard Rogers Paul Staniforth
Tuesday 16th May 2023	1:00pm – 2:30pm	Committee Room 1	Appeals processes (mandatory for Appeals and Regulatory Committee)	Trevor Durham/Emma Marriott Housing Legal
Friday 19th May 2023	10:00am – 11:30am	Committee Room 1	Licensing (mandatory for Licensing Committee)	Trevor Durham/Emma Marriott Legal
Thursday 25th May 2023	5:00pm – 6:30pm	Committee Room 1*	Overview and Scrutiny briefing (mandatory for Scrutiny members)	Rachel Appleyard Amanda Clayton Graham Ibberson Emily Taylor
Monday 5th June 2023	10:00am – 11:30am	Committee Room 1	Employment and General briefing (mandatory for Employment and General Committee members)	Gemma Masoud Democratic Services
Wednesday 7th June 2023	2:00pm – 3:30pm	Committee Room 1	Standards and Audit briefing (mandatory for Standards and Audit Committee members)	Theresa Channell Gerard Rogers Jenny Williams

Follow up sessions				
Date	**Time**	**Room**	**Subject**	**Who**
Thursday 18th May	4:00pm – 17:00pm	Committee Room 1*	Using aspire and aspire e-learning	Diane Whitworth Comms
Tuesday 23rd May 2023	5:00pm – 6:30pm	Committee Room 1	Data protection and information security	?? Rob Pugh (Police)
Wednesday 24th May 2023	4:00pm – 6:30pm	Committee Room 1*	Climate Change Fresk training	Katy Marshall Will Rolls
Thursday 8th June 2023	5:00pm – 7:00pm	Function Room, Winding Wheel	Scrutiny Work Programming Action Day	Rachel Appleyard Amanda Clayton Graham Ibberson Emily Taylor

Wednesday 14th June 2023	5:30pm – 9:00pm	Town Hall reception	Tour of the Borough	Huw Bowen
Wednesday 28th June 2023	5:00pm – 6:30pm	Committee Room 1 or Council Chamber*	Council meeting procedures	Gerard Rogers
w/c 19th June 2023	TBC	TBC	Personal Safety for Councillors	External provider

Evening seminars				
Date	**Time**	**Room**	**Subject**	**Who**
Wednesday 21st June 2023	5:30pm – 7:00pm	Committee Room 1*	Finance	Theresa Channell
Wednesday 20th September 2023	5:30pm – 7:00pm	Tapton/Dunston Innovation Centres or the Enterprise Centre	Economic Growth	Neil Johnson
Wednesday 25th October 2023	5:30pm – 7:00pm	OSD, Stonegravels	Housing	Jane Davies
Wednesday 15th November 2023	5:30pm – 7:00pm	Committee Room 1*	Digital, HR and Customer Services	Rachel O'Neil
Wednesday 17th January 2024	5:30pm – 7:00pm	QPSC	Health & Wellbeing	Ian Waller
Wednesday 7th February 2024	5:30pm – 7:00pm	Committee Room 1*	Corporate	Donna Reddish
Wednesday 20th March 2024	5:30pm – 7:00pm	Ballroom, Winding Wheel	Arts and Venues	Anthony Radford
Wednesday 17th April 2024	5:30pm – 7:00pm	Committee Room 1*	Elections, borough wards and polling stations	Julie Briggs

*Will be recorded and uploaded to aspire.

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Committee meeting and member induction calendar

May

Date	Day				
1	Monday				
2	Tuesday				
3	Wednesday				
4	Thursday	Election			
5	Friday	Count			
6	Saturday				
7	Sunday				
8	Monday	Bank holiday			
9	Tuesday	14.30 Drop in session to sign forms/tour of Town Hall	17:00 Welcome to the Council	18:30 Lib Dem Group	19:00 Labour Group
10	Wednesday		17:00 How the Council works/Members Code of Conduct		
11	Thursday	10:00 ICT setup and support	16:30 ICT setup and support	17:30 Safeguarding	
12	Friday				
13	Saturday				
14	Sunday				
15	Monday		17:00 ABM		
16	Tuesday	10:00 Planning Committee training	13:00 Appeals Committee training		
17	Wednesday		17:00 ACM and Civic Dinner		
18	Thursday		16:00 Using aspire and aspire-e-learning		
19	Friday	10:00 Licensing Committee training			
20	Saturday				
21	Sunday				
22	Monday	9:30 Employer/TU Committee	13:00 Planning Committee		
23	Tuesday	10:30 Cabinet	17:00 Data protection and information security		
24	Wednesday	9:30 H&S Committee; 10:00 A&R Committee	16:00 Climate Change Fresk training		
25	Thursday		17:00 Scrutiny training		
26	Friday				
27	Saturday				
28	Sunday				
29	Monday	Bank Holiday			
30	Tuesday	School holidays			
31	Wednesday	10:00 A&R Committee			

June

Date	Day			
1	Thursday	School holidays		
2	Friday			
3	Saturday			
4	Sunday			
5	Monday	10:00 Employment and General Committee training		
6	Tuesday			
7	Wednesday	10:00 A&R Committee	14:00 Standards and Audit Committee training	
8	Thursday		17:00 Scrutiny Work Programming	
9	Friday			
10	Saturday			
11	Sunday			
12	Monday		13:00 Planning Committee	
13	Tuesday	10:00 Joint Cabinet/E&G; 10:30 Cabinet		
14	Wednesday	10:00 A&R Committee	17:00 Tour of the Borough	
15	Thursday			
16	Friday			
17	Saturday			
18	Sunday			
19	Monday			
20	Tuesday			
21	Wednesday	10:00 A&R Committee	17:30 Finance briefing session	
22	Thursday			
23	Friday			
24	Saturday			
25	Sunday			
26	Monday	10:00 E&G Committee		
27	Tuesday			
28	Wednesday	10:00 A&R Committee	17:30 Council meeting procedures	
29	Thursday			
30	Friday			

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SCRUTINY COMMITTEE RECOMMENDATIONS - IMPLEMENTATION MONITORING SCHEDULE

Ref No	Item (Scrutiny Issue or Topic. SPG = Scrutiny Project Group work)	Decision Dates (Scrutiny Committee, Cabinet, Council & its Committees)	Scrutiny Committee Recommendations and/or *Decision making body resolution* (italics = Agreed by Scrutiny Committee but not yet considered by decision making body) *	Completion Date for Actions	Action / Response Completed	Further Action Required by Scrutiny (6 monthly progress reports)
CCO1	Statutory Crime & Disorder Scrutiny Ctte	**CCO 29.09.11** (Min. No. 44)	Progress report on sharing information re alcohol related health problems and hospital admissions.	6 monthly wef 29/09/11.	Statistics requested for each 6 monthly meeting	Agreed on 08.01.15 that statistics on alcohol related health problems / hospital admissions be reported to each 6 monthly meeting.
CCO2	Visitor Economy	CCO 03.02.22 (Min. No.	Visitor Economy SPG report approved by CCO 03.02.22, recommending: 1. That the findings of the scrutiny project group be considered by Cabinet alongside consideration of the visitor economy strategy and action plan. 2. That subject to the approval of the strategy and action plan by full council on 23 February, 2022, an update on the delivery of the action plan be reported to the CC&O	12 months wef. 03.02.22	Update requested in line with recommendations in February 2023	

Last Updated 16.03.22

Ref No	Item (Scrutiny Issue or Topic. SPG = Scrutiny Project Group work)	Decision Dates (Scrutiny Committee, Cabinet, Council & its Committees)	Scrutiny Committee Recommendations and/or *Decision making body resolution* (italics = Agreed by Scrutiny Committee but not yet considered by decision making body) *	Completion Date for Actions	Action / Response Completed	Further Action Required by Scrutiny (6 monthly progress reports)
			Scrutiny Committee after the strategy has been in place for 12 months to allow scrutiny to review the progress made.			

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Overview and Scrutiny Committees' Work Programme 2022/23

Meeting number:	Overview and Performance Scrutiny Forum		Community, Customer and Organisational Scrutiny Committee		Enterprise and Wellbeing Scrutiny Committee	
	Main items:	**Monitoring items:**	**Main items:**	**Monitoring items:**	**Main items:**	**Monitoring items:**
1	**May:** **Items carried forward from March 2022**	**May:** **Scrutiny Work Programme**	**May:** **Outside Bodies** – contribute to review of outside bodies including looking at current OBs, define the role of sitting on OB and the selection process. (Project group to follow)		**May:** **Private Sector Housing –** to review a number of policies in development (requested following previous item)	
2	**June:** **Budget** – 6 monthly update **ICT Improvement Programme** (already on WP for meeting in May 2022) Include My Chesterfield topic from SWP.	**June:** **Scrutiny Annual Report** (July Full Council)	**July:** **Boundary Commission Review communications plan –** focussing on ensuring the public are informed and to avoid confusion, consider the draft communications plan.		**July:** **Measuring success of the town centre –** scrutiny focus group on developing a set of measures by which to measure the success of the town centre. **Communications plan for town centre developments** – how are the public being kept informed of progress/disruption, how can members be kept informed to	

					respond effectively to resident's queries.	
3	**September: Council Plan and Delivery Plan** – 6 monthly progress update **Emergency Planning and Business Continuity** – OSPF asked for update following review of EP/BC.		**September: Crime and Disorder** topics as council's statutory committee.		**September: Skills Action Plan Update**	
4	**November: Budget** – 6 monthly update **Climate Change Action Plan update** – report on last stages of current action plan and update on development of new strategy.		**November: Member Development/ Induction** (Focus group style session) – new member induction – terms of reference for different committees and skills needed – different learning options e.g. online courses – essential training – soft/broader skills		**November: CBC Housing –** decent homes standard (Government consultation – awaiting further announcement), turning round a vacant property and the impact of Covid on the backlog of repairs.	
5	**January: Council Plan and Delivery Plan** – 6 monthly progress update	**January: Update on recs from SPG on HS2**	**February: TBC**	**February: Update on recs from SPG on Visitor Economy Strategy** Include points from	**February: TBC**	**February: Update on recs from Parks and Open Spaces and Play Strategy**

				town centre economy and pavements shopping centre topics from SWP.		Include points from suggested topic at SWP.
6	**March: TBC**		**March:** **Crime and Disorder** topics as council's statutory committee.			

Scrutiny Project Groups:
Lighting Strategy – reports to Community, Customer and Organisational Scrutiny Committee
Community safety and providing for young people – reports to Community, Customer and Organisational Scrutiny Committee
Outside Bodies – reports to Community, Customer and Organisational Scrutiny Committee
Reserve topics:
Vision Derbyshire / Levelling Up – DSOs to monitor and suggest update if there are developments.
Recycling rates – reviewed recently, consider monitoring later in year.
Health and Wellbeing partnership working – DSOs to monitor and bring forward updates if necessary.

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COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE

Thursday, 29th September, 2022

Present:-

Councillor Borrell (Chair)

| Councillors | Blakemore
Kelly | Councillors | Kellman
Wheeldon |

*Matters dealt with under the Delegation Scheme

18   DECLARATIONS OF MEMBERS' AND OFFICERS' INTERESTS RELATING TO ITEMS ON THE AGENDA.

No declarations of interest were received.

19   APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors L Collins and Fordham and Dyke.

20   LOCAL GOVERNMENT ACT 1972 - EXCLUSION OF PUBLIC

21   CABINET MEMBER FOR HEALTH AND WELLBEING - CRIME AND DISORDER

The Head of Community Safety and Regulatory Services presented a report to the Committee regarding Community Safety.

The purpose of the update was to provide a short overview as to the development of a new integrated partnership approach to managing anti-social behaviour between the Housing Service and the Community Safety team. The report would also outline how the Community Safety Partnership in Chesterfield was seeking to tackle violence within the night-time economy and finally identify the current crime and anti-social behaviour issues that are impacting on Chesterfield.

Chesterfield Borough Council had developed an effective Community Safety Partnership (which included for example, Chesterfield Borough Council

representatives, Derbyshire County Council, Police, Derbyshire Fire and Rescue, Health, Probation Service etc.). The role of the partnership was to coordinate delivery of appropriate actions that would support the reduction of crime and anti-social behaviour in Chesterfield and contribute to the overall safety of Chesterfield residents, visitors and businesses.

To provide an integrated. proactive and coordinated approach across the partnership in Chesterfield, it had been necessary to introduce a multi-agency tasking process involving community safety, housing, environmental protection, licensing, private sector housing and external partners such as Police and Fire Service. This tasking process which had recently been introduced enabled these agencies and service areas to meet on a weekly basis to share information and intelligence on emerging issues and agree a joint problem-solving approach.

An adaptable approach to enforcement activity was required and therefore the new integrated approach would allow for the flexible use of enforcement officers within the council. Enforcement staff would continue to work within their own service areas and specialisms but may be tasked to work in specific locations or on specific problems, based on priority, creating greater flexibility, adaptability, and responsiveness.

A case study showed that Chesterfield Town Centre had suffered from youth related anti-social behaviour with groups of young people congregating, consuming alcohol, and coming into conflict with residents, visitors and businesses. The behaviour of some of the youths had also led to graffiti, criminal damage, and violence.

The town centre, like many other town and city centre locations, had issues with beggars, street drinkers and rough sleepers. Some of these individuals engaged in activity whereby they asked residents and visitors for money and engaged in anti-social behaviour which raised the perception that Chesterfield was unsafe.

To help combat the issues above a series of interventions / actions were developed and these included.

- Consistent visibility – council enforcement, PCSO's and Police had undertaken regular patrols in the Town Centre to provide reassurance and take appropriate enforcement action.

- The collation and development of intelligence and information from across partnership to identify key emerging issues.

- Provision of training to all partnership enforcement staff to ensure a consistent, proportionate but robust approach to using the PSPO within the town centre.

- Introduced a new incremental escalation process for our enforcement activity which ensures our activity is consistently justifiable, proportionate, and reasonable.

- Developed a partnership approach with third sector organisations, such as Spire Trust and Blend to develop regular engagement and diversionary activity for young people in Chesterfield town centre. This approach has led to the creation of the 'Boots on Ground' project that interacts with up to 100 young people on each Thursday / Friday and Saturday evening.

- Identification of additional funding to secure dedicated enforcement officer capacity to engage with local businesses and residents.

- The creation and promotion of direct reporting mechanisms to partners / stakeholders with regular feedback on the activity we have undertaken to address the issues raised.

As a result of these actions there was a significant reduction in ASB and criminality reported in town centre, a visible reduction in begging and street drinking, businesses and residents consistently reporting a reduction in youth related ASB, improved trust and confidence in CBC and the Police as the town centre community was seeing action being taken together with improvements being made to their environment and additional resources had been secured.

 The report presented detailed tables of ASB and Crime data across Chesterfield and whilst the majority of areas had seen reductions violent crime and public order offences had increased as the night time economy had re-opened post lockdowns.

 In response to this Chesterfield Borough Council and Derbyshire Police were working in partnership to provide a mechanism to coordinate and prioritise the resources and activities of the partnership alongside all other relevant agencies to create a common understanding of demand and risk in the town centre, identifying hotspots and priority locations for coordinated and targeted partnership activity to take place to address those risks with specific reference to the night-time economy.

 This would take the form of a monthly strategic meeting between Chesterfield Borough Council and Derbyshire Police with a fortnightly tactical meeting and a weekly operational meeting to collate intelligence, identify risks and coordinate effective tactical interventions such as an increased police and CBC enforcement presence, street pastors, Nightclub ID scanning systems, use of drink banning orders and other relevant legislation as appropriate to the issues being faced.

The partnership would seek to work with the licensing industry to build resilience and improve standards. Initially, the partnership would seek to consider the `Best Bar None` programme, which was aimed at developing high standards of safety and security within licensed premises. The longer-term consideration was working towards Purple Flag accreditation.

Future plans included developing a wider understanding of legislation and enforcement activity across a range of disciplines. To this end we would develop a training programme for our enforcement staff, upskilling them in areas such as conflict management, problem solving and investigation techniques, as well as key legislation and best practice in a variety of enforcement areas.

A Member asked a question relating to the training program and queried if there was any already in place. The Head of Community Safety and Regulatory Services confirmed that existing enforcement staff had varying amounts of experience in different areas so the training was being introduced to ensure everyone was working to an agreed set standard.

Members raised questions about the high levels of stalking, harassment and domestic abuse and were advised that one key aspect of the increase was the improved levels of reporting and that whilst it was the responsibility of the Police to address, CBC had a role to play with the education of their staff entering homes to understand signs of vulnerability and actions that could be taken to address concerns.

Members also queried the education of people in the night time economy and were advised that this covered educating licensees, door staff and taxi drivers so they have an awareness of vulnerability and how these can be reported so they have a positive impact.

In response to a Member's question the Head of Community Safety and Regulatory Services stated that it was hoped future funding would be secured to ensure "Boots on the Ground" would continue in Chesterfield.

A final Member's question was asked relating to Adult Crime figures and the apparent lack of action following reporting of incidents such as drug taking and supplying. It was noted that Police were still experiencing resourcing issues but with regards to prevention and intervention the next step for CBC was to develop a partnership in Chesterfield to address substance abuse to understand what CBC can do positively.

The Chair and Members thanked the Head of Community Safety and Regulatory Services for providing the update.

RESOLVED –

That the report be noted.

22   LOCAL GOVERNMENT ACT 1972 - RE-ADMISSION OF THE PUBLIC

23   SCRUTINY PROJECT GROUPS PROGRESS UPDATES

The next steps for the Scrutiny Project Group (SPG) for the CBC Lighting Strategy was to attend an after dark walk through in Chesterfield town centre on Wednesday 5th October to support the progression of the Revitalising the Heart of Chesterfield (RHOC) project, which included the development of a new lighting strategy for the town centre.

The walk about was planned to last approximately 2 hours, starting with an introduction to the RHOC project and a briefing on the aims for the evening. The tour would be led primarily by ARUP, who had been appointed as lighting consultants for the project.

Recommendations would be made by the SPG to the relevant Overview and Scrutiny Committee (OSC) at the end of the scrutiny project. OSC would consider the work and agree any recommendations to Cabinet or other decision making bodies.

It was agreed that Democratic Services would set up a further meeting to discuss next steps for the SPG.

There was no update available for the committee on the Outside Bodies SPG.

It was noted that Democratic Services would provide an update with regards to future Scrutiny involvement.

RESOLVED –

That the updates be noted.

24   SCRUTINY MONITORING

The Committee considered the scrutiny recommendations implementation monitoring schedule.

RESOLVED –

That the scrutiny monitoring schedule be noted.

25 **<u>FORWARD PLAN</u>**

The Committee considered the Forward Plan for the period 1 October 2022 to 31 January 2023.

RESOLVED –

That the Forward Plan be noted.

26 **<u>WORK PROGRAMME FOR THE COMMUNITY, CUSTOMER AND ORGANISATIONAL SCRUTINY COMMITTEE</u>**

The Committee considered the items on its work programme for 2022/23.

RESOLVED –

That the work programme be noted.

27 **<u>MINUTES</u>**

The Minutes of the meeting of the Community, Customer and Organisational Scrutiny Committee held on 21 July 2022 were presented.

RESOLVED –

That the Minutes be approved as a correct record and by signed by the Chair.